

<p>केन्द्रीय रेशम बोर्ड (वस्त्र मंत्रालय - भारत सरकार) केरेबो कॉम्प्लेक्स, बी टी एम लेआऊट, मडिवाला, बेंगलूरु - 560 068</p>		<p><b>CENTRAL SILK BOARD</b> (Ministry of Textiles - Govt. of India) CSB Complex, BTM Layout Madiwala, Bengaluru - 560068 <a href="http://www.csb.gov.in">http://www.csb.gov.in</a> ई मेल-E-Mail: <a href="mailto:grievance.csb@nic.in">grievance.csb@nic.in</a> दूर भाष Phone No : 26282609</p>
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No.CSB-1(1)/2021/Grievance/Vig/

Date: 08.03.2024

**ORDER**

Sub: Activating the machinery for Redressal of Public / Staff grievances -  
Nomination of Grievance Officer at CSB, Bangalore - regarding.

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In pursuance of directions of Joint Secretary (Silk) contained in the Ministry's letter No.25023/2/2022-Silk dated 06.03.2024, Shri P. Sivakumar, IFS, Member Secretary, Central Silk Board is designated as the Grievance Officer with immediate effect to look after the Grievances received from the public as well as from the CSB staff working at Central Office and at the CSB Units functioning under the Administrative control of Central Office. However, the Directors of the other CSB Institutes shall continue to be the Grievance Officer to deal with the Public Grievances received to them and the Grievances of the CSB Staff working under their control/ Jurisdiction.

A copy of the relevant Office Memorandum bearing No.I-34/3/95-O&M dated 01-08-1995 issued by the Ministry of Textiles, Govt. of India, is appended below along with its enclosure for your perusal and compliance in this regard.


This order suppresses the earlier Order No.CSB-1(1)/2021/Grievance/Vig dated 06.07.2023.

Encl: As above

  
Member Secretary, CSB

**Copy for kind information and necessary action to:**

- (1) The Under Secretary (Silk), Ministry of Textiles, Govt. of India, Udyog Bhavan, Maulana Azad Road, New Delhi - 110 107 in reference to the MoT letter No.25023/2/2022-Silk, dated 06.03.2024.
- (2) The Director (Tech) (Addl. Charge), Central Silk Board, Bengaluru in suppression of earlier Order No.CSB-1(1)/2021/Grievance/Vig dated 06.07.2023.
- (3) The Deputy Director (Computer), CO, CSB for uploading the said order & updating the CSB Website, besides, to update in the CPGRAMS Portal.
- (4) The Directors of all CSB institutes.
- (5) All section heads of the Central Office, CO, CSB.

  
Member Secretary